

Postal Address Only
SingForce Limited (10914952)
85 Great Portland Street
London
W1W 7LT

SingForce Limited T/A Dan Cooper Music Terms & Conditions

48-HOUR CANCELLATION and RESCHEDULING POLICY

Regardless of circumstances, sessions not cancelled or rescheduled at least 48 hours before the start time will be charged at full rate.

Bookings may be officially cancelled via:

1. The online booking system
2. By emailing: info@dancoopermusic.co.uk

PREPAID LESSON FEES

Bookings will be made once payment is received. Accepted payment methods: Visa or MasterCard. In the event of a late cancellation or rescheduling (less than 48 hours notice) or a no-show, the prepaid lesson fee will be forfeited.

REFUND POLICY

Fees paid in advance are always redeemable (before their expiry date) but not refundable or transferable.

If a prepaid session is cancelled before the 48 hour cancellation deadline, a lesson credit will be issued to the client that may be applied to a future booking.

TEACHER CANCELLATION

If the teacher needs to cancel a lesson, a make-up lesson may be booked at a time that is mutually convenient.

HOLIDAY LESSONS ARE NOT AUTOMATICALLY CANCELLED

Prior notice will be given when Dan is unavailable to teach due to a holiday or special event. Otherwise, please assume that lessons are scheduled as usual.

If you wish to move or cancel your lesson due to a holiday, please see the 48-hour cancellation or rescheduling policy.

TARDINESS

If you arrive late, your lesson will still end at the scheduled time. This loss of time will not be made up at another time. If you arrive on time but the previous lesson runs late, you will be given your full-allotted time.

Please be on time, but try not to arrive any more than 5 minutes before your scheduled lesson to limit disruption of the previous lesson.

TURN-AROUND TIME

All teaching time ends 3-5 minutes before the end of the session to allow for turn-around time between clients.